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My DNA is all about the customer

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DETAILS

Ole Göhring +41 79 616 3980 Dorfstrasse 106 5244 Birrhard, ch ogohring@gmail.com

Nationality: Swiss/Danish Birthday: 25.03.1973 Civil status: single

SKILLS

Creative thinking Problem solving Leadership Communication Agile and flexible Persistence Project Management

EXPERTISE

Customer retention & experience Customer success strategy Customer Journey evaluation and implementation Storytelling Digital Marketing Social Media Marketing Lead generation and ABM Global marketing strategy Branding and re-branding Internal and external communication Public relations Multi-cultural team management Budget administration and management

Ole Göhring

Marketing / Customer Success Leader with a Hands-on mentality

About me

Strategic, Creative, Digital Tech Savvy with a deep passion for customer centricity. That is what you get when having me in your organization. Your employees and customers are the heart of your company, and through my holistic approach to customer experience, I transform the way organizations communicates to and with customers, without losing focus on the big picture around ROI and long-term goals.

Professional Journey

Independent Marketing Consultant /Fragmental CMO APR 2019 - ONGOING OLLOWORLD.COM, VIVEN.CH, PROACTIVELY.IO

Pitcher AG – pitcher.com AUG 2020 – OCT 2022 HEAD OF GLOBAL MARKETING, COMMUNICATIONS AND CUSTOMER SUCCESS

Oracle Software GmbH – oracle.com JAN 2018 – FEB 2019 DIRECTOR CUSTOMER ADVOCACY AND EXPERIENCE, ORACLE EUROPE, MIDDLE-EAST & AFRICA.

JULY 2016 – FEB 2018 SENIOR MARKETING MANAGER, EURPOE/MIDDLE-EAST AND AFRICA, PARTNER MARKETING ORACLE EMEA

JUN 2012 – JUN 2016 SENIOR MARKETING MANAGER WESTERN EUROPE , PARTNER MARKETING ORACLE EMEA

MAR 2008 – JUN 2012 SENIOR MARKETING MANAGER, SWITZZERLAND, ALLIANCES & CHANNELS CH

Cisco Systems GmbH – Cisco.com

AUSTRIA AUG 2006 – FEB 2008 HEAD OF SMB MARKETING SWITZERLAND AND

OCT 2000 – JUL 2006 MARKETING AND EVENT SPECIALIST

Professional Achievements

- New Product Pricing & Packaging in 1 month (Viven AG)
- \circ Launched new webpage in 1 month (Viven AG)
- \circ ~ Increased social media by 500% YoY (Pitcher)
- \circ ~ Doubled lead deal size by 200% through new GTM strategy (Pitcher)
- Turned new GTM & CI/CD strategy around in 4 Month. (Pitcher)
- Idealized, developed and launched Customer Advocacy program in 6 months. (Oracle EMEA)
- \circ ~ Executed 200+ demand and brand awareness campaigns per year. (Oracle EMEA)
- \circ ~ Created co-marketing strategies with KPMG, Deloitte, PwC, Cognizant, etc.
- Average ROI 1:114\$ (Oracle EMEA)
- Developed and implemented new program, doubling the marketing budget with partner funding. (Oracle Western Europe)